



SUSTAINABILITY POLICY

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1. Introduction

Guarda Golf Hotel & Residences is committed to sustainable luxury and responsible tourism. Our sustainability management system integrates environmental stewardship, social responsibility, and economic viability into all aspects of our operations. We aim to minimize our ecological footprint, support local communities, and provide a safe, high-quality experience for our guests and staff. This policy outlines our approach across four key areas: Conduct of Behaviour, Purchasing Policy, and Waste Management Plan, ensuring compliance with all relevant legislation and continuous improvement in line with Green Globe standards.

Our ambition goes beyond obtaining a label: we want to embody a model of sustainable hospitality, where each stay contributes to environmental preservation, the vitality of the local community, and the promotion of cultural heritage. We also wish to encourage our guests to "play the game" by adopting responsible actions during their stay and participating in local initiatives.

Finally, our approach is part of a collective dynamic, in collaboration with local, cultural, and economic stakeholders, to strengthen the sustainable attractiveness of our region. Being "*leading*" in the **Swisstainable** label will mean affirming our commitment, inspiring our sector, and proving that responsible luxury is not only possible but desirable for all.

GUARDA GOLF HOTEL & RESIDENCES

Giulia Felli & Simon Schenk

Sustainability Committee

2. Conduct of Behaviour

- We uphold strict compliance with all international and local laws, including those related to labor, health, safety, and the environment, and maintain a zero-tolerance policy for discrimination, exploitation, bribery, and corruption.
- We build in full compliance with local legislation, using durable materials designed to last for generations and incorporating renewable energy solutions wherever possible.
- All staff receive training on sustainability, health, safety, and cultural sensitivity, empowering them to contribute to our sustainability goals.
- We proudly collaborate with Crans-Montana, Valais and Swiss Tourism on various initiatives, continuously promoting our property and region with transparency and pride, while highlighting the beauty and value of our precious natural surroundings.
- We actively support local community development through employment, training, and social initiatives, prioritizing fair hiring and treatment for all employees, including women and minorities.
- We work closely with community stakeholders to ensure respect for local traditions and to minimize any negative impact.
- We ensure that all promotional materials accurately reflect our services and sustainability commitments, fostering transparency and trust with guests.
- Customer satisfaction is regularly measured, and feedback is used to improve our guest experience and sustainability practices.

3. Purchasing Policy

- Our purchasing policy favors environmentally friendly products for building materials, capital goods, food, and consumables, giving preference to certified, local, and fair-trade suppliers wherever possible.
- We actively reduce the purchase of disposable and consumable goods, monitor their use, and seek alternatives that are recyclable, compostable, or biodegradable.
- Suppliers are evaluated based on their environmental and social practices, and we encourage them to adopt sustainable methods, including product origin and supporting circular economy principles.
- We are firmly committed to ethical sourcing and therefore do not purchase products linked to child labor, exploitation, endangered species, or unsustainable practices.
- Our food and beverage operations prioritize seasonal, organic, and locally produced items, supporting local economies and reducing transportation emissions.

4. Waste Management Plan

- We strive to minimize waste generation and maximize reuse by promoting responsible consumption, and the thoughtful management of resources throughout our operations.
- All waste is sorted (organic, recyclable, hazardous, general) and managed in partnership with certified local facilities. We compost organic waste where feasible.
- Initiatives are in place to eliminate single-use plastics, use refillable amenities, and reduce packaging across all operations.
- Hazardous substances are minimized, substituted with safer alternatives when available, and strictly managed to prevent pollution.
- Food waste is measured daily, and robust reduction strategies are implemented, including careful menu planning, portion control, and donation or composting of surplus food.
- Staff and guests are educated and engaged in waste reduction initiatives, including proper sorting and participation in linen and towel reuse programs.
- Progress is regularly monitored, reported, and reviewed to ensure continuous improvement and compliance with sustainable standards.